



## Tidal Sinks Plus Ltd. Warranty

### Limited Lifetime Warranty: Stainless Steel Sinks

Tidal Sinks Plus Ltd. (in our correspondence, commonly referred to as Tidal), is pleased to offer a limited lifetime warranty on our stainless steel sinks. Tidal warrants its sinks to be free from manufacture defects.

When a manufacture defect occurs, Tidal will repair or replace any sink supplied by Tidal, and sold by one of its approved distributors. This warranty will be executed at no additional charge to the customer, but excludes labour incurred in order to repair or correct the defect. Tidal shall not be liable for any inconvenience or expense for material and/or labour related to the removal or replacement of a defective sink. Tidal shall not be liable for any loss and/or damage to any person or property whatsoever resulting from the defective sink. Any transportation, or related costs to and from the point of purchase will be the sole responsibility of the purchaser.

The following conditions will void our warranty; sinks used in an industrial setting, sinks sold in an 'as is' condition, sinks not installed by a licensed plumber, customers not following our care and maintenance instructions and/or any sink installed, not following our installation instructions. Further, this warranty does not cover product failure or damage caused by misuse, abusive treatment, improper care, normal wear including dents and scratches after installation, use of aggressive / abrasive cleaners or damage due to handling / environmental factors.

This warranty is extended only to the original consumer purchaser of the product and cannot be transferred.

**Any returned product must be in the original packaging and must include all accessories, parts and documentation included with that sink. Tidal Sinks Plus Ltd. reserves the right to inspect any sink reported to be defective prior to repair and/or replacement.**

### Warranty Exclusions:

Excluded are any accessories that accompany the sink, or may be sold separately (i.e. strainers, grids).

Tidal shall not be liable for any inconvenience or expense for material and/or labour related to repair and/or replacement of sink accessories. Tidal shall not be liable for any loss and/or damage to any person or property whatsoever resulting from damaged and/or defective sink accessories. Any transportation, or related costs to and from the point of purchase will be the sole responsibility of the purchaser.

**To obtain warranty service, please contact the distributor from which you purchased the sink, or call the Tidal Sinks Plus Ltd. Customer Service line at 905-643-4346**