



Terms and Conditions

Shipments: All shipments will be made FOB our warehouse. We reserve the right to make partial shipments.

Loss and Visible Damage: If a shipment is lost or damaged in transit, the purchaser should make his or her claim to Customer Service. Careful inspection should be made of the shipment as soon as it arrives and visible damage should be noted on the carrier's receipt. All merchandise must be unpacked and inspected within 5 days after receipt. Damage should be reported to Customer Service within that period.

Returns: Merchandise will not be accepted for return unless specifically authorized by Tidal Sinks Plus Ltd. No returns will be authorized or items accepted for return after 30 days of invoice date. Items of special design, special order, accessories and parts are not refundable.

All goods returned damaged or with missing parts are subject to repair or replacement charges being deducted from credit. The original purchaser must provide the following information:

1. Return order with reason for return
2. Original purchase order and invoice from Tidal Sinks Plus Ltd.
3. Model number and quantity to be returned.

A returned goods authorization must be obtained from Tidal Sinks Plus Ltd. before any merchandise will be accepted for return. A 30% restocking charge will be applicable for returns beyond the inspection period.

Credit Agreement: Customers will abide by the condition as to the date of payment and pay interest on overdue accounts as recorded on Tidal Sinks Plus Ltd. invoices, and acknowledge that Tidal Sinks Plus Ltd. may change such conditions from time to time. Standard payment terms are 2%10Net 30 or Net 30 days- subject to approval of credit department. The first order from any customer is always prepaid. A 2.5% per month interest charge will be charged on all accounts past due unless prior arrangements are made with our credit department (5 days grace period).

In the event that it becomes necessary for Tidal Sinks Plus Ltd. to refer the account to a collection agency and/or attorney, all reasonable collection and legal fees are to be paid by the debtor. The customer agrees that the courts of the Province of Ontario will have jurisdiction to hear and determine any action by Tidal Sinks Plus Ltd. for the recovery of amounts owing.

Company Name

Title

Date

Authorized Signature